

SEWER ONLY ADJUSTMENT

TO BE COMPLETED BY PROPERTY OWNER

OWNER NAME: _____

CIVIC ADDRESS _____

TELEPHONE: _____

EMAIL: _____

DATE LEAK WAS DISCOVERED: _____

DATE LEAK WAS REPAIRED: _____

REPAIR BILL ATTACHED

If a repair bill cannot be provided or a receipt/invoice cannot be obtained, an email must be submitted to water@westvancouver.ca with the repair details (what was repaired, when it was repaired, who made the repair).

The administration fee for an adjustment is 10 per cent of the Original Sewer Charge up to \$200.

PLEASE NOTE:

No rebate, refund or credit whatever of any monies paid or payable for sewer shall be made except as follows. A rebate for the metered sewer utility fee will be considered to compensate for the sewer charge calculation formula at the discretion of the Treasurer when a firm that has repaired the water leak provides an attestation to the District confirming the following conditions:

- a) That water leak occurred during the winter period Quarter 4 (October–December) and/or Quarter 1 (January–March);
- b) That they have properly repaired the leak; and
- c) A leak of that nature would have caused the volume of excess winter period usage; and
- d) An application for adjustment has been received in writing within 30 days of mailing the most recent utility statement.

If conditions are met, the Treasurer will recalculate the metered sewer utility fee for the most recent quarterly period by estimating the normal winter period usage based on usage history and trends over the previous two years. The recalculated metered sewer utility fee will be the sum of the following:

- a) Normal volume multiplied by the unit rate in Schedule B.
- b) Excess volume multiplied by 25 per cent of the unit rate of Schedule B.
- c) Metered Sewer Utility Fee Adjustment administration fee in accordance with Schedule C.

Provided that the total recalculated fee as determined above is less than the original quarterly billing, the Treasurer may rebate the difference.

SIGNATURE: _____

DATE: _____ / _____ / _____
YEAR MONTH DAY

Freedom of Information and Protection of Privacy Act Notice: Personal information contained on this form is collected under the Freedom of Information and Protection of Privacy Act section 26(c) and will be used only for the purpose of processing your application. If you have questions about the collection and use of this information please contact Legislative Services, between 8 a.m. and 4:30 p.m., Monday to Friday, excluding statutory holidays, at 604-921-3497 at Municipal Hall, 750 17th Street, West Vancouver BC V7V 3T3.

FINANCIAL SERVICES 750 17th Street, West Vancouver BC V7V 3T3
t: 604-925-7032 | f: 604-925-7034 | e: water@westvancouver.ca

west vancouver