COUNCIL CORRESPONDENCE UPDATE TO NOVEMBER 6, 2024 (8:30 a.m.)

Correspondence

- (1) 2 submissions, October 27 and 30, 2024, regarding Urban Forest Management Plan
- (2) November 4, 2024, regarding "Eagle Island barge nonsense continues"
- (3) November 4, 2024, regarding "Proposed rezoning of 2905 Marine Drive" (Referred to the November 18, 2024 public hearing)
- (4) November 5, 2024, regarding "Pasco Road, the Environment and a Suggested Alternative" (Referred to the November 18, 2024 public hearing)
- (5) D. Marley, November 5, 2024, regarding "NSNA Metro's NSWWTP project DNV Council vote unanimously for public inquiry!"
- (6) November 5, 2024, regarding "Blocked trails"

Correspondence from Other Governments and Government Agencies

(7) P. Weiler, M.P. (West Vancouver-Sunshine Coast-Sea to Sky Country), October 31, 2024, regarding "October 2024 MP Newsletter"

Responses to Correspondence

(8) Manager of Bylaw and Licensing Services, October 24, 2024, response regarding Parking in West Vancouver Parks

From:	s. 22(1)
Sent:	Sunday, October 27, 2024 9:06 PM
То:	Christine Cassidy; correspondence; Nora Gambioli; Peter Lambur; Mark Sager, Mayor; Scott Snider; Sharon Thompson; Linda Watt
Subject: Attachments:	Recommendations on the Urban Forest Management Plan for the Committee of the Whole smime.p7s; ATT00001.txt; ATT00002.htm

Dear Mayor and Members of Council,

I hope this message finds you well.

Regrettably, due to work obligations, I am unable to attend tomorrow's Committee of the Whole meeting in person, but I wanted to share my recommendations for West Vancouver's Urban Forest Management Plan.

As you know, West Vancouver has aligned its carbon reduction targets with those set by the Intergovernmental Panel on Climate Change (IPCC) as outlined in our Official Community Plan (OCP).

These include reducing greenhouse gas (GHG) emissions by 45% by 2030 and achieving net-zero emissions by 2050, relative to 2010 levels.

Despite recent efforts, our community's GHG emissions have plateaued since 2010, which calls for immediate and focused action.

A vital part of achieving our goals will be preserving and maintaining our canopy cover.

Planting new trees is a start but alone will not suffice; we need to strengthen tree protections to make meaningful progress.

Currently, our tree bylaw protects only those trees with a diameter of 75cm or greater, but this threshold leaves many important trees vulnerable to removal.

Strengthening this bylaw to protect trees of smaller diameters would help preserve essential canopy cover, which brings numerous benefits to our community today and in the future.

It is incumbent upon the Council and Mayor to prioritize the welfare of future generations by safeguarding this valuable natural resource.

Our urban trees offer critical stormwater benefits, including flood mitigation—an issue that recent floods may have exacerbated due to deforestation in the uplands.

Trees on private properties also help cool homes during extreme heat and support ecosystem health, among many other advantages.

Financially, our trees represent a valuable community asset.

Hiring additional staff—such as an arborist to handle increased permit demands and a tree bylaw officer to monitor compliance—could be funded through the environment fund and would likely prove more cost-effective than replanting the trees continually lost on private properties.

Permit fees from updated regulations could also offset some costs, as well as better replanting requirements.

I've attached photos from a recent renovation in West Vancouver where almost all mature trees, including many over 75cm in diameter, were removed, with only three left standing.

Due to current regulations, there are no protections in place to ensure the survival of these remaining trees, nor are there requirements to comply with Step Code 4 or to install low-carbon energy systems in the "near-new build" renovation.

If we truly wish to make a measurable environmental impact, we must advance our bylaws to address these gaps in tree and energy regulations.

Thank you for considering these recommendations as part of West Vancouver's commitment to climate resilience. I look forward to the positive steps we will take together.



Caring for our environment one step at a time Saying no to the status quo Say yes to stepping up







From:	s. 22(1)
Sent:	Wednesday, October 30, 2024 4:51 PM
To:	Mark Sager, Mayor; Nora Gambioli; Christine Cassidy; Linda Watt; Scott Snider; Peter Lambur; Sharon
	Thompson; correspondence
Subject:	Re: Committee of the Whole. Monday 28th October 2024

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Dear Mayor and Council,

I left the meeting on Monday 28th October, 2024 feeling disappointed and disillusioned.

s.22(1) who attended were well prepared and informed. We watched the previous meeting regarding the Urban Forest Management Plan in order to refresh ourselves as to the content and direction provided. We formulated some recommendations which we wanted to present on Monday.

Due to the length of the meeting there was little time allotted for public input. This is not the first time that we have experienced this. Personally I felt pressured, see the most important information.

This could have been avoided. Staff had outlined the goals of the meeting but unfortunately time was spent on addressing secondary issues, not unimportant but not the primary focus of the meeting.

Climate change was barely mentioned. But the results are becoming evident, for some residents inconvenient, for some quite disastrous and very expensive. And for the Municipality very expensive.

Decisions to mitigate our changing climate must be taken wherever possible. Natural assets must be used in addition to man made solutions. Our existing tree canopy must therefore be protected, new plantings will take decades before providing us with the benefits of mature trees. The expense, time to nurture and water young trees is significant and regardless, a percentage will not survive.

At the next meeting decisions should be made, followed by actions to ensure that the Municipality makes progress on it's responsibilities to protect it's Urban Forest, one of it's most valuable Natural Assets.

Most importantly, sufficient time should be allotted to allow for public input.

Regards,

s. 22(1)

West Vancouver s. 22(1)

From:	s. 22(1)
Sent:	Monday, November 4, 2024 10:34 AM
To:	correspondence
Subject:	Eagle Island barge nonsense continues

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Dear Mayor and Council

In light of all the evidence to the contrary that there has been a social contract since time immemorial of " one barge per legal lot" nonsense on Eagle Island . I understand mayor and council are moving ahead with this bogus "bylaw" which I also understand from freedom of information documents we have received is even being worded by the one man who is pushing this Whole agenda... a fellow resident on Eagle Island!! Shelley Weal Is even asking EIRA directors what size the maximum barge width should be ... Clearly, demonstrating who is driving this whole agenda More shocking are the island residents (a small group) who are supporting these deceptions including a statements.

....and other people who are willing to get up in front of council and disseminate misinformation in support of a political agenda. It is absolutely disgraceful shame on them all

s. 22(1)

West Vancouver

From:	s. 22(1)
Sent:	Monday, November 4, 2024 8:27 PM
To:	correspondence
Subject:	Proposed rezoning of 2905 Marine Drive

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Dear Legislative Services:

I am currently a resident at **S**. 22(1) in West Vancouver which is **S**. 22(1) from the proposed rezoning. While I am not against providing more multi family developments in West Vancouver to fill the need of families downsizing or looking for a more affordable option on the North Shore, I don't believe that this particular site would be the best option for this.

Currently, with the church on this corner as well as a newly installed daycare within the church and the well established daycare behind the church, the amount of vehicles that are parked on 29th just off of Marine Drive can be overwhelming at times. The church hosts a multitude of different events during the week as well as rents the building out to different groups. The overflow from the daycare, the daycare behind the church and the events from the church line their cars along 29th street, sometimes blocking driveways, fire hydrants and parking very close to stop signs. Adding to this congestion, is the fact that 29th Street is the gateway to Altamont and that a lot of these cars that travel up and down 29th street are moving at excessive speeds that are quite dangerous.

There are no sidewalks on this street and it is heavily used by bikers, walkers with or without dogs and children travelling down to Marine Drive for walks or heading into Dundarave to do some shopping. Many times we have had to jump onto the curb to avoid speeding traffic or having to move to the middle of the street because there are cars parked on the side of the road and there is nowhere for pedestrians to go.

The construction and addition of a multi family development of that size on that corner will only amplify the congestion of cars in this area causing a hazard for both pedestrians and bikers using 29th Street. As much as I would like to see this site have more curb appeal as you enter 29th Street, I strongly believe that 5 units is still too many for a site of that size on a very busy corner.

Thank you for listening to my submission.

Sincerely,

s. 22(1)

West Vancouver

From:	s. 22(1)
Sent:	Tuesday, November 5, 2024 11:04 AM
To:	correspondence
Cc:	Mark Sager, Mayor; Nora Gambioli; Christine Cassidy; Scott Snider; Linda Watt; Peter Lambur; Sharon Thompson
Subject:	Pasco Road, the Environment and a Suggested Alternative

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Good Morning Mayor and Council

In my view, management of the community's environment is one area that cannot be left to individual owners. Docks will become a little bigger than permitted or even become boathouses, a bit of environmentally damaging materials here and there, etc. Individually it may be minor, but cumulatively it is significant.

Also, we need to be reversing what is becoming private property owners' sense of entitlement to public land adjacent to waterways i.e. foreshore and riparian areas, not creating new opportunities to foster this psychological presumption of private ownership where there are private structures on especially, environmentally critical, public land.

Those private owners may, or may not, be environmentally minded to e.g. respect the Migratory Bird Act, just like many riparian adjacent owners who disregard, or even have an antipathy towards, the Nesting Birds protections, etc. that are favorable to perhaps 80-85% of the community.

It's hard enough to speak up against commercial interests through the District in Ambleside-Dundarave alone. For example, in the wind storm yesterday, for the first time in years since around 2018 and the destruction of most of our Ambleside seawall foreshore habitat, there were two actual flocks of over 100 Barrows Golden Eyes. It was incredible to see them again. Although, they appeared exhausted, presumably having fought their way through a windstorm to get to our Ambleside safe harbour, and then still having to fight through the huge waves in front of the seawall. What will private owners do on Pasco Road when seals feel invited to use their docks to lounge on, as seals like to do?

Surely Pasco Road residents will on second thought appreciate that we cannot allow this foot in the door to privatize the responsibility and oversight of environmental protections to unknown individuals on a just-in-case premise that they might need to leave in an emergency, and they prefer to leave by boat instead of on foot.

Alternatively, here is a suggestion. If Mayor and Council determine that: if there ever was an emergency such that leaving on foot is not reasonable, and the owners could not have foreseen these emergencies when they bought the properties, and this whole proposal is to account for emergencies; instead of opening the door to private individuals effectively self-monitoring critically important community environmental regulations, and a change in the OCP etc.; instead ,minimize the environmental risk of damage and:

approve one or two centralized, shared use docks to account for such an emergency where on foot departure is not possible or reasonable. This would be just like any other area where people bought property in quiet, but difficult to access areas in an emergency (e.g. islands)

The shared docks would also serve as emergency cluster points, which I understand would be good, if not advisable, based on this request, and a wonderful thing for those owners and the District to pre-plan in the event of an emergency in that area.

This would: reduce the environmental impact and make monitoring the environmental impact of the docks possible (versus upwards of 20 individual docks); provide emergency cluster points which may be of advisable by the District in the event of an emergency instead of having to rescue from multiple locations; with the owners sharing the insurance coverage and costs for the cluster point docks, without liability to the District.

Sincerely,	
s. 22(1)	
	, West Vancouver

(5)
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From: Sent:	David Marley <domarley52@gmail.com> Tuesday, November 5, 2024 12:17 PM</domarley52@gmail.com>
To:	correspondence; Christine Cassidy; Nora Gambioli; Peter Lambur; Mark Sager, Mayor; Scott Snider;
Cc: Subject:	Sharon Thompson; Linda Watt s. 22(1) NSNA - Metro's NSWWTP project - DNV Council vote unanimously for public inquiry!

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I am advised by DNV Councillor Pope that, at yesterday evening's DNV Council meeting, her motion calling upon Council to press the provincial government for a 'section 764 LGA public inquiry' into Metro's fecal fiasco at the foot of Pemberton passed unanimously. This is a giant step forward for those who want to discover the facts about what went wrong, when and why with this public infrastructure project.

Evidently, she will be on CKNW today at 1:00 pm to discuss the situation. Also, apparently former BC Attorney General, Wally Oppal, someone who has conducted at least one public inquiry in the past, will be interviewed on the station at 2:00 pm.

When will DWV Council speak up concerning this matter?

I hereby request that my name and contact information not be redacted from this communication.

David Marley s. 22(1) West Vancouver, BC s. 22(1)

604-926-8994

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From: Sent:	s. 22(1) Tuesday, November 5, 2024 1:48 PM
То:	West Vancouver Parks (westvanparks); correspondence
Subject:	Blocked trails

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The Parks Department continues to disappoint. Almost every park in the district is in some state of disrepair. Stairs and walkways crumbling and rotted. Downed trees blocking trails. Bridges out of service. Many trails aren't even usable any more, and I'm not just talking about the recent storms. What gives?? I'm paying more taxes than ever, but it seems like the Parks Department is delivering NOTHING. Do you even own a chainsaw anymore? If you do, please use it.

Disappointedly,

s. 22(1) West Vancouver, s. 22(1)

Patrick Weiler MP <patrick.weiler@parl.gc.ca></patrick.weiler@parl.gc.ca>
Thursday, October 31, 2024 9:02 PM
correspondence
[BULK] October 2024 MP Newsletter

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Dear Mayor and Council,

While the leaves may be changing in Ottawa, unfortunately debate in the House of Commons chamber has been stalled with a 3+ week long filibuster. Fortunately my committee work continues. On the Indigenous and Northern Affairs Committee we finished our study of *The First Nations Clean Water Act*, hearing from dozens of witnesses who provided valuable insights, and we are now reviewing it clause by clause. On the Fisheries and Oceans Committee, we are studying the issue of abandoned and derelict boats, where constituents have been sharing the experiences of our region for a problem we know all too well.

This month, our National Pharmacare became law, meaning that diabetes medications and contraception will soon be free for those who need it. In partnership with the BC government, we will now be implementing universal, single-payer, first-dollar coverage for a range of contraception and diabetes medications in the province.

Also in October, as of the 19th, Visa and Mastercard interchange fees went down by 27% as part of the agreement with the federal government, helping millions of small businesses across the country.

With inflation at 1.6%, full-time employment soaring by 112,000 in September, and interest rates being cut four times in a row, we got some good news for our economy and to address cost of living. These remain key priorities for our government, so we are taking action among other things to improve competition in the country. In the next couple of weeks, constituents should receive my latest newsletter on what our government is doing to improve competition and consumer rights in Canada. You can get an advanced copy by reading it online on my website here!

This new context has set the stage for our <u>new Immigration Levels Plan</u> for the next three years, which includes a 20% reduction. This new plan accounts for a much different labour context, will reduce the need to build 600,000 homes by 2030, and will allow the overall absorption capacity of our country to catch up. This builds on changes that were made to temporary residents like the Temporary Foreign Workers Program and International Students program which were similarly tightened in recent months. Here in the riding, I was excited to <u>announce over \$3 million in federal funding for</u> Sunshine Coast Community Services Society's new net-zero community services hub.

This hub will provide a safe space and programming for some of the most vulnerable people on the Sunshine Coast while helping meet the growing needs of the community for many years to come. This month, I also had the chance to welcome Natural Resources Minister Jonathan Wilkinson to the Sea to Sky for a tour of the amazing clean tech companies in our riding.

The biannual Howe Sound/ Átl'ka7tsem Community Forum brings the governments, first nations, business and NGOs from around the Sound to collaborate on how we will protect people, nature, and the incredible place we call home. Thanks to all those who came out to Camp Elphinstone for an engaging conversation on climate solutions, sustainability, and the future of Howe Sound.

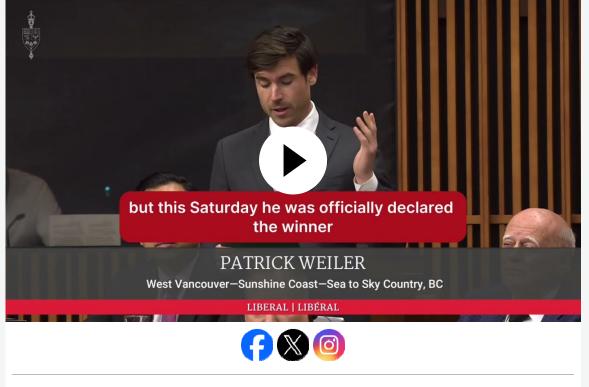
This month we also marked the tragic anniversary of October 7 and the anniversary of the Siege on Gaza. I encourage you to read my statements <u>here</u> and <u>here</u> respectively. For all those celebrating Diwali, and Bandi Chhor Divas, I'm wishing you an evening full of light and love.

And of course, a very Happy Halloween!

2024 B.C. Provincial Election

This week, official results came in for the 2024 provincial election. I want to congratulate our riding's three new incoming MLAs, Jeremy Valeriote, Lynne Block, and Randene Neill. I look forward to working with you to deliver for British Columbians.

Thank you to everyone who put their names forward in this election to represent our communities, and all those that worked so hard to power their campaigns. The campaigns in our riding were inspiring, giving people many strong choices to be their representatives. I look forward to working with the new BC NDP government and all MLAs to improve the lives of people in our region.



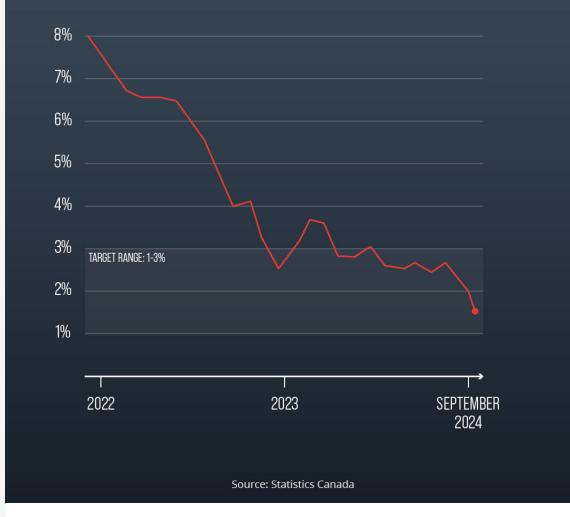
Federal Government Updates

Inflation down to 1.6%

Inflation has now dropped to 1.6% in September, staying below the Bank of Canada's 2% target. This is great news for Canadian consumers and businesses. We have had excellent job growth, with full-time positions surging by 112,000 last month. With a soft landing in the economy in sight, the Bank of Canada has now cut interest rates four times, the first G7 country to do so.



Canada's inflation rate drops again – *down to 1.6%*



Delivering on National Pharmacare

Our National Pharmacare Bill is now law.

That means delivering free diabetes medications and contraception for those who need it, helping 3.7 million people in Canada living with diabetes and supporting reproductive freedom for all women. This is the first step in creating a truly universal pharmacare program. The Government of Canada and the Province of British Columbia will now cooperate on this legislation to implement universal, single-payer, first-dollar coverage for a range of contraception and diabetes medications.



Insulin

10ml

Reducing Small Business Credit Card Fees

If you take credit card payments, you can see your Visa and Mastercard interchange fees go down as much as 27% effective October 19th. This change will save eligible small business owners approximately \$ 1 billion over the next five years, allowing them to invest more in their operations and growth. By negotiating this fee reduction with the credit card companies, we're helping small businesses save money.

We are REDUCING CREDIT CARD INTERCHANGE FEES for Small Businesses



Parliamentary Updates

Indigenous and Northern Affairs Committee

Earlier this month, the Standing Committee of Indigenous and Northern Affairs completed its study of Bill C-16: *The First Nations Clean Water Act.* Over several weeks, the committee heard from dozens of Indigenous organizations and allies to collect valuable insights and perspectives on the importance of the bill and its impacts on First Nations communities across Canada. Clause by clause consideration of the bill is now about to start.

This month, the Standing Committee on Indigenous and Northern Affairs passed Bill S-16: *An Act respecting the recognition of the Haida Nation and the Council of the Haida Nation*. This Bill recognized that Haida Nation holds inherent rights of governance and self-determination and the Council of the Haida Nation is the government that is authorized to act on behalf of the Haida Nation. S-16 was originally introduced in the Senate and was made in close collaboration with representatives from the Haida nation. It passed through both the Senate committee and INAN with no amendments.

Tackling Abandoned Derelict Vessels



Abandoned and derelict vessels are a threat to our coastal communities. This week, we heard testimony from Bonny Brokenshire, a local resident of Bowen Island, and hiwus Lenora Joe of the shishalh nation, who highlighted the impacts of these vessels on ecosystems and traditional practices and proposed recommendations on how to improve it going forward.

We will continue to work with the government to ensure the safe and efficient removal of these vessels to better protect coastal communities like ours.

Minister Wilkinson in the Sea to Sky

This month, we were lucky to have Minister Jonathan Wilkinson join us in the Sea to Sky. We kicked off the day with a roundtable on the local clean technology sector, generously hosted Carbon Engineering. Thank you to all who were able to join and for contributing to such a valuable discussion. The Sea to Sky is home to a tremendous group of innovative organizations that play key roles in advancing clean technology and helping shape the future of energy and sustainability in Canada.

The climate crisis requires urgent and ambitious action, and these organizations are pivotal in helping us transition to a low-carbon economy. We followed the roundtable with a tour of the Carbon Engineering facility in Squamish. We then drove up north to check out Sea to Sky Energy Solution's Brandywine Creek Hydro Facility. Check out the video below for my conversation with the Minister on how the government is supporting clean tech in Canada.



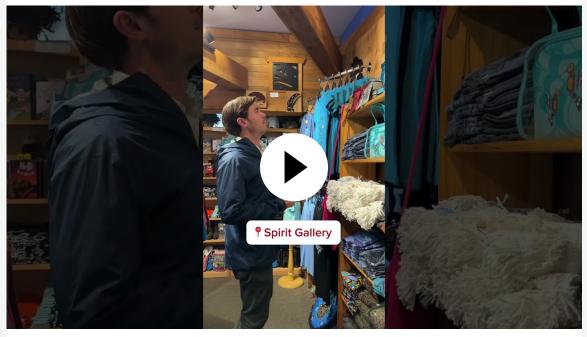
2024 Whistler Excellence Awards

This was also an exciting month for the Whistler business community as they celebrated *Neon Nights: Illuminating Whistler's Excellence at the 2024 Whistler Excellence Awards.* It was a pleasure to spend the night among Whistler's amazing community leaders and trailblazers. Congratulations to the Whistler Chamber for hosting such a spectacular party and to all the winners and nominees.

Celebrating Horseshoe Bay Businesses for Small Business Week

Small Business Week, held from October 20 to 26, 2024, recognizes the contributions of small businesses to Canada's economy and community life. This year's theme, "The Power of Small: Defying the Odds," emphasizes the resilience and innovation of entrepreneurs navigating challenges in today's market.

It's vital that we support small businesses which represent the backbone of our economy. While touring several small businesses through West Vancouver, I was inspired by the stories of innovation and determination that keep our main streets flourishing.



Announcing a New Community Services Hub on the Sunshine Coast

Residents of the Sunshine Coast will soon benefit from a new community services hub, thanks to over \$3 million in federal funding through the Green and Inclusive Community Buildings program. The *Building Together Project* will provide a much needed, centralized location for essential services, serving thousands of vulnerable residents each year. The hub will occupy the lower two floors of a new six-story, net-zero building designed to align with Canada's climate goals.

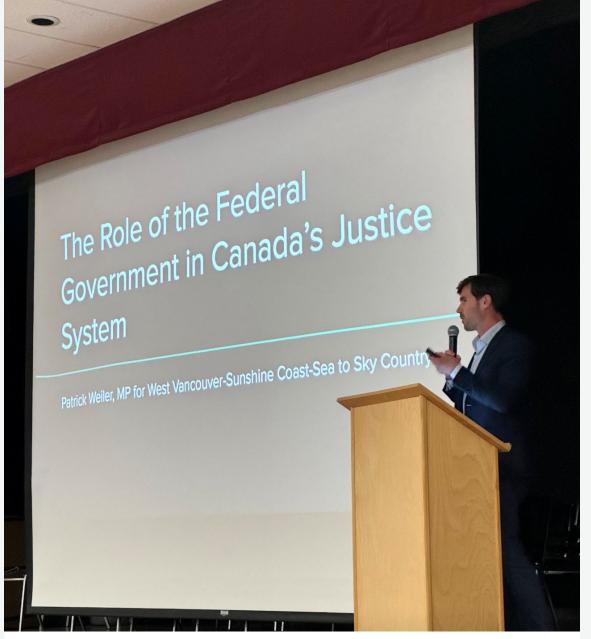
The new facility will expand SCCSS's support with over 30 programs tailored to all stages of life, from infant development to senior independence. It will also feature a community kitchen, food security initiatives, crisis response services, and SCCSS administrative offices. Outdoors, the building will include a wheelchair-accessible, multi-use garden with rainwater collection for food production. This development marks a significant step forward in providing inclusive, sustainable infrastructure that fosters community well-being and resilience on the Sunshine Coast.



Sechelt Crime and Safety Meeting

I had the opportunity to attend the *Sechelt Crime and Safety Meeting*, where residents came together to address pressing concerns about safety and crime prevention in our community. The meeting was a valuable forum for listening to your experiences, suggestions, and priorities firsthand, providing invaluable insights into how we can collectively work toward a safer Sechelt.

I will continue to work with our provincial and municipal elected officials to see how the federal government can assist the province in its work on this important issue.



Sunshine Coast Art Crawl

The Sunshine Coast Art Crawl was also this month, an annual event that showcases the region's artistic talent through a three-day, self guided tour of studios and galleries across the Coast.

This event brings local artists and the community together, inviting participants to explore art across various mediums and discover hidden creative spaces unique to the area. During the crawl, I was able to meet with both artists and visitors and discuss how community arts strengthen the cultural and economic fabric of the Sunshine Coast.



2024 Howe Sound Biosphere Community Forum

The Howe Sound Biosphere Community Forum was hosted at Camp Elphinstone this month. The forum brings together representatives from regional governments, environmental advocates and community representatives to address sustainability issues unique to the Howe Sound region.

The diverse range of participants highlights the collective commitment to protecting and enhancing the unique ecosystems of Howe Sound. Efforts to address challenges such as biodiversity loss and climate resilience demonstrate how vital partnerships can drive



effective solutions. Together, we can ensure that this stunning region remains a vibrant and healthy environment for generations to come.

Hearing From You - Constituent Meetings

As your Member of Parliament, I believe the best ideas and insights come from you, the people I represent. That is why our office is always open for constituent meetings, where you can share your thoughts, concerns and ideas directly with me. This month, I have heard from many of you who visited my constituency office on Fridays in West Vancouver.

Your voice truly shapes the work we do. Please feel free to reach out to my office if you would like to make an appointment.

Yom Kippur

Yom Kippur on October 11 offers a moment for spiritual renewal and reconciliation, encouraging reflection on the past year and setting intentions for a new beginning with optimism and determination.

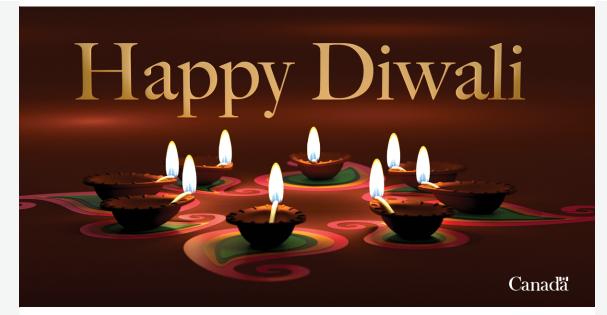
G'mar Chatima Tova!



Happy Diwali!

Whether you are spending this evening with families and loved ones, lighting diyas, praying in Mandirs, sharing meals, or exchanging gifts and sweets, I hope you enjoy an evening of celebration.

May we see the triumph of light over darkness, good over evil, knowledge over ignorance, and hope over despair.



Happy Bandi Chhor Divas!

On November 1st, Sikh communities in Canada and around the world celebrate Bandi Chhor Divas, also known as the Day of Liberation.

This important day is a time of celebration. Whether you are lighting diyas, praying in Gurdwaras, sharing meals, exchanging sweets and lighting fireworks, I hope you and your loves ones have a wonderful celebration.



OFFICE OF MP PATRICK WEILER CONSTITUENCY OFFICE: 6367 BRUCE ST., WEST VANCOUVER

OFFICE HOURS: WEEKDAYS 10AM-5PM

Office of Patrick Weiler MP 6367 Bruce St West Vancouver, BC V7W 2G5 Canada

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From: Matthew OConnor Sent: Thursday, October 24, 2024 9:54 AM To: 522(1) Subject: Lighthouse Park Concerns

Good morning, s.22(1)

I am in receipt of your concerns that were sent to correspondence, regarding your difficulties with paid parking at Lighthouse Park.

As part of initial programming implementation, the District's consultant conducted preliminary cellular signal strength and coverage investigations at the Parks. The findings of this investigation suggested that there was adequate signal strength in the Parks for the purposes of mobile payment application, although signal strength did vary by Park location and throughout the Parks themselves. This was also dependent on the provider. Staff are actively reviewing the potential for solutions to these concerns.

Council provided direction to staff to implement the program without physical pay stations. During the last few years, the parking industry has seen a move towards mobile applications such as Pay By Phone and static QR code-based payment portals. It is not unusual now to see a parking location that does not accept cash or direct credit card payment. With a desire to implement quickly and with minimal upfront capital cost investment and on-going maintenance associated with physical pay stations, the initial phase of the program will utilize mobile phone applications and direct access to a payment portal through a QR code on signage. Visitors may also use the Pay by Phone call-in payment option, which only requires a cell phone with a local calling plan, not data.

That being said, the connectivity issues you noted are a concern that we do take into account, and I want to connect with you to discuss options and see if I can connect you with our Portfolio Manager, who is responsive and will help address the concerns with the ticket you received.

Please give me a call at 604-925-7152. I am available today (other than from 11am-1pm) or tomorrow to discuss.

Sincerely,

Matthew O'Connor he, him, his Manager, Bylaw and Licensing Services | District of West Vancouver d: 604 925 7153 | westvancouver.ca

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From:	
Sent:	
To:	
Subject:	

s. 22(1)

Tuesday, October 22, 2024 10:20 AM correspondence Lighthouse Park

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Good Morning Mayor Sager and council,

After years of hearing about Lighthouse Park I had the opportunity to go on **S. 22(1)** When I arrived, I quickly found parking and went to pay for my spot and realized there was no cell service in the area. I just assumed I would find somewhere in the park to pick up service and pay for parking. After trying to get some service on my phone for some time, I decided to leave. There was already a \$98 parking ticket on my windshield. I was so upset; I drove all the way from Chilliwack. I'm not complaining about paying for parking, I agree with pay parking but if it's not accessible for everyone how far is that? What if I didn't have a phone? I called Impark and tried to explain what happened, the man I talked to said if you can't pay online, you can call in with hang to pay. Again, explaining that I had no cell service and because other people paid for parking that day I am responsible for the bill but if I pay it within 2 days they will only charge me \$81? I asked him if it showed how many people couldn't pay that day and he basically said it wasn't his problem. I am very disappointed and am hoping you can fix this problem, so the park is inclusive for everyone to enjoy.

Thank You, s. 22(1)		
Chilliwack	s. 22(1)	