

4(presentation).



2025/6 Library highlights

Annual report to Council, Feb 23, 2026

Residents asked – we acted



<p>2024 User Survey Findings West Vancouver Residents</p>		
<p>Takeaway: there is a need to create a clear plan for noise zones in the Library...</p>		<p>Action: Sound Levels implemented throughout the library</p>
<p>Takeaway: <u>Youth-specific areas</u> are in <u>need of</u> a significant refresh...</p>		<p>Action: In process. Looking forward to sharing with community!</p>
<p>Takeaway: a long-term infrastructure plan is needed that takes a whole community approach...</p>		<p>Action: In process. Looking forward to sharing with community!</p>
<p>Takeaway: investigate the feasibility of expanding the use of hybrid programming (virtual and in person options) to improve accessibility.</p>		<p>Action: Tech program pilot underway. Example: Protect Yourself Online Series</p>

Mezzanine renovation

- Cost \$550,000
- Delivered **required seismic upgrades**
- 35,000 items and all shelving removed
- minimized public disruption throughout

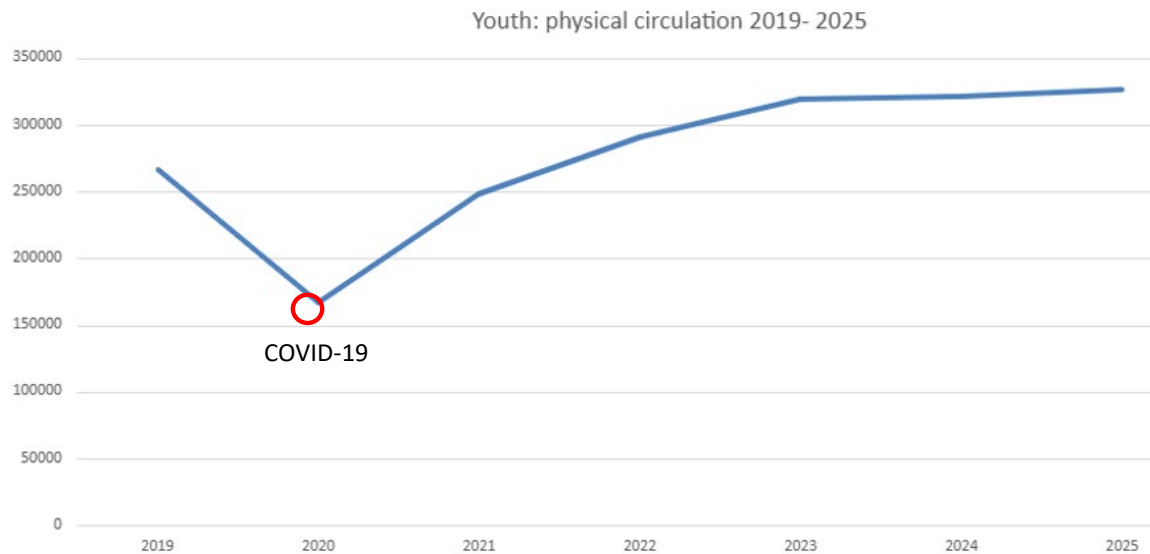
- Created new seating areas in response to community feedback, with minimal furnishings budget
- Flexible design
- Group and quiet spaces
- Designed for all ages, but with teen study groups especially in mind





Growth in use by youth – a great problem to have!

- Youth program attendance up 12% vs 2024 (over 20K!)
- Physical Circulation – continuing trend upwards
- Foot traffic – kids and teens routinely on the floor at peak times



Post- pandemic vulnerabilities in the early years



- HOME
- ABOUT
- RESEARCH
- MONITORING SYSTEM
- IMPACT
- REPORTS
- RESOURCES
- CONNECT



EDi + CHEQ

Early Years Disrupted

The COVID pandemic disruptions amplified an already concerning trend of persistently high vulnerability rates in BC. Vulnerability rates have never been higher in BC at 35.8%. Increasing vulnerability following the pandemic is seen across Canada as well.

Another year of incredible programming

34,872 attendees (up **11%** from 2024)

Highlights

- Summer Reading Club, Remembrance Day Tea
- Tech programs, from UBC Idea Lab to 'Whales and AI', Film VFX, and so many more
- Speakers: Douglas Coupland, Robin Wall Kimmerer, John Patkau
- Vancouver Jazz Orchestra
- UBC Idea Lab, North Shore Rescue, CBC Canada Reads



Knowledge Keeper

- Tsitsáyxemaat Rebecca Duncan was presented with the British Columbia Library Association's Eureka award for her innovative work with WVML staff on the Skwxwú7mesh Sníchim language kits our library now lends.
- We have such gratitude and respect for this knowledge keeper and her generosity in sharing with our community.



75th anniversary

- Patrons shared their library memories and stories with us at our "Leave us a message" recording booth
- LEGO model inspires play and wonder (thank you West Vancouver Foundation and Library Foundation)



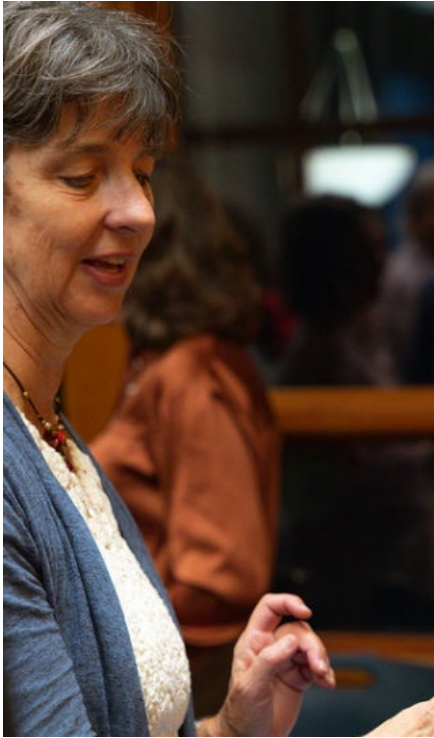
75th anniversary

- Callout for historical photographs added 150+ images to our digital collection
- Winning photo, by community vote: Hounding the Meat Market Door, by Tony Austin



75th - Thank you, Council!

Fundraising gala November 7 raised more than \$60,000 for the Library Foundation
Incredible community and sponsorship support made it possible



75th - Thank you, Parks Staff!

West Vancouver Parks Staff blew us away with this lovely display at Taylor Way



2026, the year ahead

- Strategic refresh to respond to urgent community needs
- Long-term planning to meet the changing needs of our community:
 - Youth Department Space Plan reveal and fundraising
 - Long Term Infrastructure Plan
- Deliverables of our annual Business Plan, including
 - Final steps of energy switch away from fossil fuels
 - Review parking
 - User Survey takeaways – continue action
 - Helping community learn about online safety and AI: risks and rewards



Tech programming themes: Online Safety and AI

Online Fraud Prevention and Awareness

Presented by:
Sergeant Chris Bigland
WVPD Community Services Team
in partnership with
 west vancouver
MEMORIAL LIBRARY



Protect Yourself Online: Password Managers [HYBRID]

If you have trouble remembering your passwords for all your different accounts, using a password manager could be right for you. Join us for a brief...

Protect Yourself Online: Privacy

From protecting your digital identity to managing your social media persona, learn how to better maintain your online privacy.



Understand Artificial Intelligence (AI) [HYBRID]

Join us for an introductory exploration of Artificial Intelligence (AI). In this lecture-style class, we'll help you understand the basics of AI, i...



Tech Talk: Agentic Artificial Intelligence (AI)

Join Dr. Issam Laradji for an exploration of "agentic" AI, autonomous systems powered by large language models (LLMs) that make decisions and compl...



Questions?



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