

# FUN with Tegan and Sara - AUGUST 31, 2013 - Ambleside Park West Vancouver

Gates Open— 4 p.m.

Show Starts — 5 p.m.

Curfew — 10 p.m.

\*Times are subject to change

## **VENUE INFO**

Ambleside Park is located in West Vancouver, in the 1100 block of Marine Drive. The Concert Venue will be located on the south west side of the Park.

### **VENUE DIRECTIONS**

From Vancouver: Lions Gate Bridge to Marine Drive West

**From East**: TransCanada Highway 1: Take Exit 13 to Taylor Way and travel south to Marine Drive. Turn right on Marine Drive and follow signs to parking.

### **ENTRY TO THE VENUE**

There are two public entrances to the venue, Main **South** Gate and **North** Gate.

The Main South Gate is located on the south side of the venue, closest to the beach. **Will Call** and **Box Office** (onsite sales) are both located at this gate. All patrons picking up tickets from Will Call, purchasing tickets and those with tickets already in hand, can access the site at this gate.

The North Gate is located on the Spirit Trail and train-track side of the venue. This entrance is restricted to patrons with tickets already in hand.

South Gate can be accessed by walking East on Ambleside Park Lane from 13<sup>th</sup> St, and also from the SeaWall in either direction.

North Gate can be accessed by Pacific Spirit Trail, linking Ambleside Park to Park Royal Shopping Mall.

Highly visible signs will point patrons to the gate access.

Children four and under will be permitted for free. Ear protection is strongly recommended.

### **TRAFFIC ADVISORIES**

### Friday, August 30

Pound Road will be closed starting 8 a.m. Friday, August 30 to 11 p.m. Saturday, August 31.

#### Saturday, August 31

13<sup>th</sup> Street from Marine Drive to Bellevue will be closed from 3 – 11 p.m.

1300 Block of Bellevue to 14<sup>th</sup> Street will be closed from 3 – 11 p.m.

The Boat Launch will be closed from 6 am - 11 p.m although the Harbour Patrol will be in the area to ensure public safety.

### WHEELCHAIR ACCESS

Wheelchair drop-off will be located on 14th Street between Marine Drive and Bellevue and both gates will be wheelchair accessible.

### **VEHICLE PARKING**

Parking will be EXTREMELY limited surrounding the concert venue, so we encourage everyone to <u>TRAVEL SMART</u> and take transit, walk or bike to avoid traffic and parking issues.

Parking at Ambleside Park and associated buildings will be restricted to production and emergency vehicle parking on the day of show. However, limited parking for SPARC (handicapped) vehicles, scooters and motorcycles will be available. Further details to follow.

### **BIKE PARKING**

Bike Valet will be located on-site nearest to South Gate. Bicycles will not be permitted inside the site, but bike racks will be available near the Main South Gate on a first come, first served basis. Owners must provide their own locks and leave bicycles at their own risk.

### **PUBLIC TRANSPORTATION**

We encourage everyone to TRAVEL SMART and take transit, walk or bike to avoid traffic and parking issues.

#### **TRANSIT**

The closest stop to the venue is at Park Royal South or at 13<sup>th</sup> Street and Marine Drive.

The following bus routes service the Ambleside Park area from Georgia Street and Seymour Street in Downtown Vancouver, easily accessed by Skytrain.

- 251 Queens/Vancouver/Park Royal
- 252 Inglewood/Vancouver/Park Royal
- 257 Horseshoe Bay Express
- 250 Horseshoe Bay/Dundarave/Vancouver
- 250A Dundarave
- 253 Caulfield/Vancouver/Park Royal

The following bus routes service Ambleside Park from Lonsdale Quay Seabus Terminal.

- 239 Park Royal
- 255 Dundarave/Lynn Valley

For further transit information, please contact Translink at 604-953-3333 or click on "Trip Planner" on <u>Translink's</u> website.

#### TAXI

A Drop off/Pick Up Zone will be designated at Bellevue Avenue between 13th and 14th Street

## **SEATING**

### **Accessible Seating**

A designated Accessible Seating area for any patrons requiring wheelchair, ADA or special seating consideration will be located on site.

The designated Accessible Seating area is located in the main field, in the south west corner, and wheelchair accessible toilets are located next to the platform.

While both entrances are wheelchair accessible, use of the Main South Gate is recommended.

Accessible Seating tickets can be purchased by phone at 250-220-7789.

If you have already purchased a regular ticket for this show and require an Accessible Seating ticket, please contact Live Nation at 604-683-4233 or <a href="westerncanadahelp@livenation.com">westerncanadahelp@livenation.com</a> with your ticket order confirmation number.

While there will be a designated staff member available to provide some assistance if needed, Accessible Seating patrons who require an attendant are encouraged to purchase an Attendant ticket from Ticketmaster. There will be one Attendant per Accessible Seating ticket permitted in the designated seating area.

Re-entry to and from the Accessible Seating area is permitted, but patrons are asked to keep their Accessible Seating ticket or voucher with them in order to re-access the area.

For vehicles displaying the official accessible parking permit (SPARC), limited parking will be available.

### **General Seating**

Ambleside Park is a general admission lawn-seating environment with no reserved seats. No lawn chairs of any design will be permitted on site, although blankets are welcome.

### **CHILDREN RULES**

For this event, children aged four years and under will be permitted for free.

Ear protection is strongly recommended for children.

Strollers are welcome into the concert venue. However, due to the large number of patrons attending the concert, and for safety reasons, strollers will be restricted to the back half of the field.

### **MISCELLANEOUS**

#### First Aid

A designated first aid tent is located on the east side of the site next to the information tent.

### **Food and Beverages**

A variety of food and beverage options will be available on site.

Outside food and beverages, aside from empty personal reusable bottles, are not permitted on site. There will be a free water station on the concert site where concert goers will be able to fill their bottles.

# **Alcoholic Beverages:**

NO outside alcoholic beverages will be allowed within the concert gates.

Alcoholic beverages can be purchased from the on-site beer garden located at the east end of the park near the baseball diamond.

Only two drinks can be served per person at one time.

As required by law, ANYONE appearing under 40 years of age will be asked to produce two pieces of government issued ID. ID must have name, date of birth, photo and signature.

DAV (Drinking Age Verified) wristbands are mandatory for anyone consuming alcohol and will be provided at the point of purchase for drink tickets and at the entrance for the beer gardens.

### Merchandise:

Regular concert and festival merchandise will be sold inside the concert gates—souvenirs and paraphernalia such as shirts, posters, etc.

# **ATM Machines**:

Five (5) ATM units will be located on site, two in the main concession area, two in the beer garden and one outside the gate at the Will Call box office.

## **ITEMS NOT PERMITTED ON SITE**

The following items are not permitted on site and a mandatory bag search will be conducted at both entrance gates:

- Bottles and cans
- Alcohol
- professional cameras (defined as cameras with a removable lens)
- recorders
- umbrellas and lawn chairs of any design
- coolers
- banners
- frisbees
- tents
- knives
- weapons
- glass
- video/audio recording equipment
- laser pointers
- musical Instruments
- hula Hoops
- barbeques
- skateboards

Pets are not permitted on site; the only exceptions are working animals (ie. guide dogs for the blind).

Personal empty reusable bottles are allowed and a water fill-up station will be provided within the concert venue.

Ambleside Park is a general admission lawn-seating environment with no reserved seats. No lawn chairs of any design will be permitted on site, although blankets are welcome.

# **Lost and Found**

If you misplace an item at this event, please notify local security staff at the South Main Gate as soon as possible. After the day of the show, please contact <a href="mailto:westerncanadahelp@livenation.com">westerncanadahelp@livenation.com</a> for inquiries about missing items.

### Litter

Ambleside Park is located in a residential area. Please respect our neighbours by keeping this area clean and placing all trash or recycling in the bins provided around the site.

#### Weather

As Ambleside Park is an outdoor venue, please be prepared for all weather conditions. The show will happen, rain or shine!

## Enjoy the show!