



HORSESHOE BAY PARK

PUBLIC CONSULTATION SUMMARY

PREPARED BY PWL PARTNERSHIP
MAY 2019



PWL partnership

west vancouver

SUMMARY OF PUBLIC ENGAGEMENT

This document summarizes feedback and ideas regarding Horseshoe Bay Park received from the public, spanning from December 2018 to February 2019.

Many modes of communication helped to gather insight and information on the concept design we presented. From a December public open house at the West Vancouver Community Centre of 40+ attendees, to a three-month-long online survey generating over 100 responses, to a town hall meeting and an accessibility workshop, the local community provided a substantial and diverse range of feedback.

At the open house, participants interpreted the site concept across a series of presentation boards, including a detailed site plan, perspective illustrations, cross-sections and photographic precedent images. Attendees expressed their ideas for the park by voting directly on the boards with coloured dots, and applying sticky notes with written comments. These boards were also displayed at a West Vancouver Town Hall meeting, generating a fresh cascade of comments in similar fashion.

An online survey was open to the public from December 2018 to February 2019 to provide Horseshoe Bay area residents with additional opportunities to voice their opinions on the future of the park. This survey included materials identical to the public open house boards, with several options to add comments and insight. The website saw a total of 1,330 visitors and resulted in 110 complete surveys.

The following pages display the results of this public engagement process regarding the future of the park.

110
surveys filled

80+
in-person
engagements

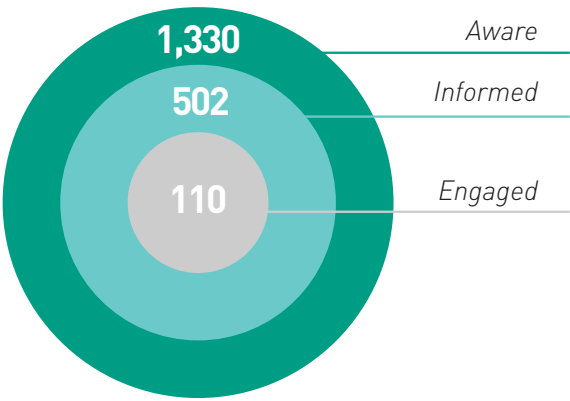
90
days of online
surveying



Residents gather at the West Vancouver Community Centre in December 2018 to review the design concept.

ONLINE ENGAGEMENT SURVEY

The district of West Vancouver conducted an online survey entitled “Tell us your park priorities” from September 20, 2018 to February 5, 2019 to measure community response to the park concept design.



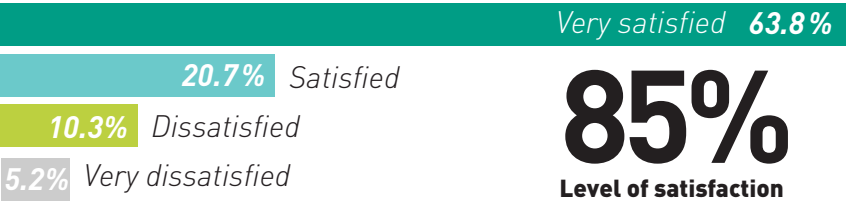
DEGREE OF PARTICIPATION

The data collected recorded the degree to which each site visitor engaged with the survey. 1,330 participants visited at least one page (aware); 502 participants read about key dates and frequently-asked questions while visiting multiple pages (informed); and 110 participants fully completed the survey (engaged).

CONCEPT DESIGN RESPONSE

Satisfaction levels with the park concept design in the online survey recorded the majority of responses as “satisfied” or “very satisfied.” 18 responses were tabulated as dissatisfied or very dissatisfied. Issues and concerns from those less satisfied are addressed later in this report.

We asked: What do you think of the park concept design?



Optional question. 116 responses, 1 skipped

85%
Level of satisfaction reported with the concept design

WHAT WE HEARD

Generally, people liked the park concept design and engaged well when the opportunity presented. Constructive feedback will be considered as we move into the next stage.



WE ASKED

What are your favourite features in the concept design?

CLEAR FAVOURITES



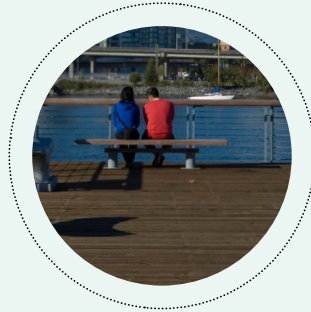
CONTINUOUS
WATERFRONT PATH

76 votes



POINTS TO ACCESS THE WATER:
stairs and stone seating blocks

61 votes



LOOKOUT PIERS
WITH SEATING

48 votes

MUCH INTEREST



ECOLOGICAL
ENHANCEMENTS

36 votes



UPGRADED
WASHROOM

36 votes



PERFORMANCE STAGE
WITH ELECTRIC HOOK UPS

33 votes



RENEWED
PLAYGROUND

27 votes

SOME INTEREST



SPLASH FOUNTAIN

20 votes



BENCHES AND PICNIC TABLES

18 votes



GREAT LAWN

17 votes



LIGHTING

15 votes

Votes tabulated from online and open house response.

INSIGHT FROM THE PUBLIC

“

Really like increased access to beach.

We need more tables and chairs so that families, friend and tourists can enjoy their outing in the summer months, better lighting would also improve the Park.

Keep the swingset in the playground.

Provide more ecological features in the design.

Integrate a public art project at design stage.

This is such an improvement I am so happy to see HSBay getting a facelift long overdue.

Please make it easy for strollers and wheelchairs to get around.

A seasonal farmers market would be great. Or even a year round market that isn't Bay Market.

Stage is excellent.

I consider the washroom upgrade an absolute necessity. Concept looks amazing, thanks!

Please keep an interactive boat in the playground — the kids love it! Consider a green roof over the concert area to define it and make it inviting Can the water feature be similar to that of John Lawson? Kids love making dams on the stream.

Wall mural on washrooms.

Bike racks at the park entries are needed.

”



HORSESHOE BAY PARK

PUBLIC CONSULTATION SUMMARY

I WOULD USE THE PARK MORE FREQUENTLY IF...

... there was an upgraded park and playground. Drop off/pick up parking area.

... there were more community events located at Horseshoe Bay Park.

... we could host community events for teenagers. take advantage of fire pit and enjoyable outdoor spaces.

... there was more seating and better evening lighting.

... the walkway continued along the entirety of the waterfront, and if it had a farmer's market in the summer.

... the path connected to other walkways. For instance — what if it connected to the path that starts up on Nelson Drive?

... it was more inviting. It is a mish mash right now and doesn't make the user feel comfortable. There is too much concrete, not enough lighting and limited child area. If these were expanded I believe it would be better utilized.

... could access the beach, and there were a bigger space for all the events we host ie Taste of the Bay, Movies in the Park.

... it is a safe place for my children

... it was more user friendly, more accessible, more seating with views.

... parking were better, it had more seating, it was less shady and wet

... it was more ecologically oriented.

... people kept their dogs out of the children's playground, male dogs pee on the equipment, and off the beaches, chase is no fun for the resident birds.

... the path were more even and easy to access from parking than currently. My father has mobility issues.

... there is a wider boardwalk along the edge of the bay, parallel to a hard surfaced inboard path for bicycles, strollers and wheelchairs;

... it is safe. I am there every night and do not want picnic shelters or fire pit to encourage "campers".

... weekly food and craft markets were held. More live music / live theatre events!

... there were more coffee shops or area allow food trucks in weekends.

... it had a warming shanty..... perhaps a interpretive centre. It is often windy, wet and cold.

... there was an off leash dog area.

... there were more community activities in the park (music, outdoor movies, yoga, plays, etc)

... the boat launch is rehabilitated — with ample trailer parking space. (Should be at least 6-8 spots)

... there were dry/covered areas to play when it rains. The park always floods and there is no where dry to sit or run around.

... there was more connection to the water ie. boats like fishing boats, recreational boats coming and going.

WHAT WE HEARD

Respondents want a safe, clean park where children can play, and people of all ages and abilities can walk with comfort.



ACCESSIBILITY WORKSHOP

We held an Advisory Committee on Disability Issues (ACDI) workshop to identify needs and seek insight on how accessible our park design is, and how the design could improve based on this perspective.

BEACH ACCESS

Universal access to the beach: How can we provide an equitable experience to all?

- Ideas that came up:
- Mobi mat
 - Ramp with “landing pad”

PICNIC TABLES

Picnic tables should be accessible (the committee can help choose suitable options), and a universal access path to the covered picnic table is necessary.

GARBAGE AND RECYCLING BINS

Position garbage and recycling bins immediately adjacent to paths, at heights that allow all users to easily place things into them.

PATHS AND PAVING MATERIAL

Preference for hard smooth surfacing over paving stone that may settle unevenly.

PLAYGROUND

Incorporate accessible playground equipment with for universal access surfacing.

Consider grandparents and their comfort level and accessibility in this space.

SIGNAGE

Use high contrast letters and potentially large-format signage that incorporates tactile letters and map features.

CENTRAL PLAZA NAVIGATION

The central plaza is multimodal and multi-use. Tactile Walking Surface Indicators (TWSI) are one way to indicate hazards such as the spray park here.

BENCHES

Ensure there is enough concrete pad around benches to access by wheelchair.

Design bench heights that ensure it is easy for people to stand back up after use.

NEXT STEPS



Using the insight and information gathered from the public engagement process from December 2018 to February 2019, the PWL team will revisit, refine and resolve the concept design for Horseshoe Bay Park.

For issues that remain unclear or unresolved at this stage, PWL will meet with the advisory committee and stakeholders to nail down the ultimate vision for the future park.